### **Terms of Service**

#### **1. Introduction**

* **Agreement:** By accessing or using the Project Fero' platform, you agree to comply with and be bound by these Terms of Service.
* **Scope:** These terms apply to all users, including visitors, registered users, and contributors of content.

#### **2. Eligibility**

* **User Requirements:** You must be at least 13 years old to use our services. Users under 13 must have parental consent.
* **Account Registration:** You must provide accurate and complete information during registration and keep your account information up-to-date.

#### **3. User Responsibilities**

* **Compliance:** You agree to use our platform in accordance with all applicable laws and regulations.
* **Account Security:** You are responsible for maintaining the confidentiality of your account credentials and for all activities under your account.
* **Prohibited Activities:** You must not engage in any unlawful, abusive, or fraudulent activities, including hacking, data mining, or impersonation.

#### **4. Service Access and Availability**

* **Service Modifications:** We reserve the right to modify, suspend, or discontinue any part of our services without notice or liability.
* **Service Interruptions:** We are not liable for any service interruptions due to maintenance, upgrades, or unforeseen technical issues.

#### **5. Booking and Payment**

* **Booking Process:** All bookings made through our platform are subject to availability and confirmation.
* **Payment Terms:** You agree to pay all charges associated with your bookings and to provide accurate payment information.
* **Refund Policy:** Refunds will be processed according to our refund policy, which will be available on our platform.

#### **6. User Content**

* **Content Ownership:** You retain ownership of any content you submit, post, or display on our platform.
* **License to Use:** By submitting content, you grant us a non-exclusive, royalty-free license to use, distribute, and display such content in connection with our services.
* **Content Guidelines:** You agree not to post any content that is unlawful, defamatory, or infringes on the rights of others.

#### **7. Safety and Security Features**

* **Emergency Assistance:** Our platform includes features to enhance user safety, such as emergency alerts. While we strive to respond promptly, we do not guarantee immediate assistance.
* **User Conduct:** You agree to use safety features responsibly and not to misuse them.

#### **8. Termination**

* **Account Termination:** We may terminate or suspend your account at any time, with or without notice, for any violation of these terms.
* **Effect of Termination:** Upon termination, you lose access to your account and any data associated with it. We may retain certain data as required by law.

#### **9. Limitation of Liability**

* **No Warranties:** Our services are provided "as is" without any warranties, express or implied.
* **Liability Cap:** Our liability to you in connection with any claim arising from your use of our services is limited to the amount you paid for the service in question.

#### **10. Dispute Resolution**

* **Governing Law:** These terms are governed by the laws of India.
* **Arbitration:** Any disputes arising from or related to these terms will be resolved through binding arbitration in [Telangana], India.

#### **11. Changes to Terms**

* **Modifications:** We may update these Terms of Service at any time. Continued use of our services after changes signifies acceptance of the new terms.
* **Notification:** We will notify users of significant changes to these terms via email or through our platform.

#### **12. Contact Information**

* **Support:** For any questions or concerns about these Terms of Service, please contact us at [chukkarahul11@fero.co.in/9553921308].